Unable to connect to wireless networks after standby.

By Jesper Rønn-Jensen, Capgemini 2007-07-25

Big issue with our lenovo laptops. Lenovo T60p (widescreen), encounters a problem with the wireless network.

After standby, the computer can't find my wireless network. It almost will never connect after a system standby.

Here is a workaround other than having to restart computer:

Step #1 Plug in your power adapter and restart your computer. (optional)

Step #2 In Microsoft Windows

Click on Start

🐉 start

Right-click on My Computer

Click on Properties



Step #3 In System Properties Click the Hardware Tab



Step #4 Click on Device Manager

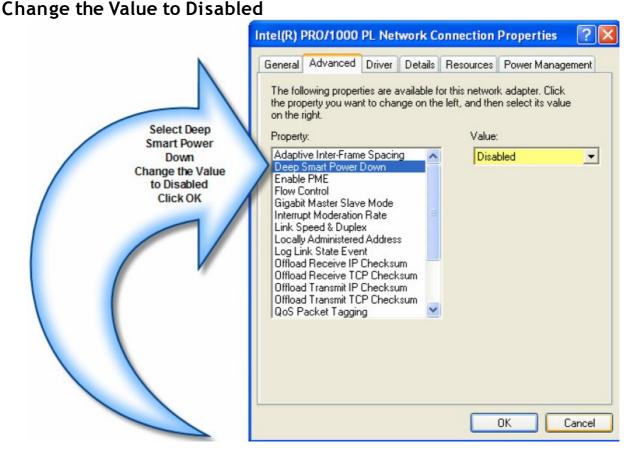


Step #6 Double Click on Intel(R) PRO/1000 PL Network Connection

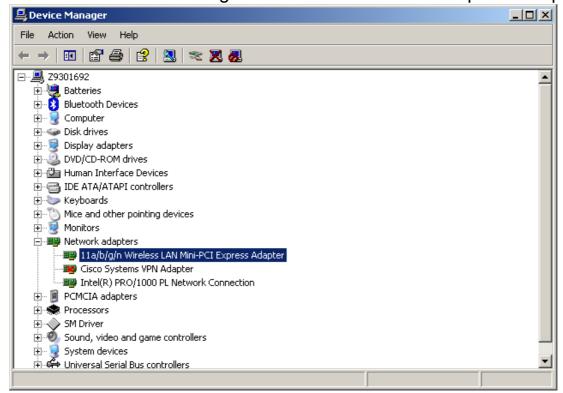


Step #7 Click on the Advanced Tab

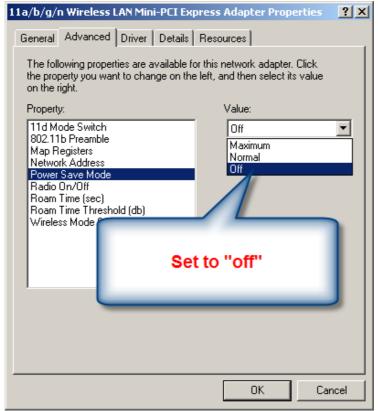
Select Deep Smart Power Down

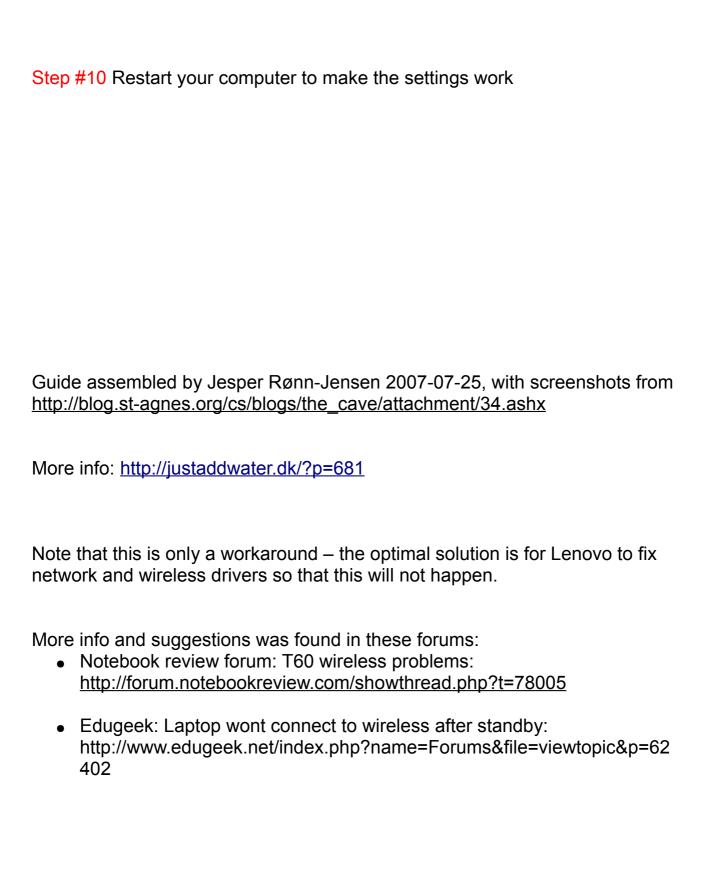


Step #8 Double Click on 11a/b/g/n Wireless LAN Mini-PCI Express Adapter



Step #9 Set Power Save mode on the Advanced tab to "off"





Original error report for internal IT department, written 2007-07-24:

Subject: Lenovo Wireless not working after standby

Big issue with our lenovo laptops. On my Lenovo T60p (widescreen), i encounter a problem with the wireless network.

After standby, the computer can't find my wireless network. It almost will never connect after a system standby.

Only workaround that works is to shut down the computer and restart it (which is completely unacceptable because I can easily loose 10-15 minutes of work when not being able to continue exactly where I was).

Other things I tried but is not working:

- * Updated wireless drivers. Latest visit at the website was yesterday, so drivers are up-to-date
- * Log off/ log in again won't help me either
- * Using the wifi on/off switch on the front of the laptop is useless
- * The same switch in software (fn + F8) has no effect either
- * "repair" the wireless connection makes no difference
- * In the "advanced" tab for the wireless adapter: Setting "power safe mode" to "off" gave no result

Please report this to Lenovo, (i was not able to do so via their website). and let me know if this is a known issue, and when I can expect a solution.

PS. It seems that I'm not the only one having this problem: I talked with the following and they have all experienced the same problem:

XX, XX, XX, XX